

Dublin San Ramon Services District Code

4.10.030 **Regulation of water usage**

- A. All water furnished by the District or used within the water service area of the District shall be subject to the regulations set forth in this article, in this chapter, and other provisions of this code from time to time in effect except those that are determined by the General Manager to be inapplicable. By applying for or receiving water service from the District, each user of water furnished by the District covenants and agrees to comply with and to be bound by such regulations.
- B. The District Engineer and the officers and agents of the District shall have unrestricted access at reasonable hours to all premises to which the District provides services to inspect water facilities, meters or other measuring apparatus, and to see that the rules and regulations of the District regarding the installation of water facilities, the taking and use of water are being observed.
- C. The District may regulate the time and quantity of water use in such manner as will ensure an equitable supply to all consumers. The District reserves the right at any time to allocate its available water supply among its customers in a manner that it determines to be in the public interest in the event of shortage for any reason.
 - 1. If the General Manager determines that the quantity of water available at any time is, or is expected to be, less than the total demand, and such shortage is expected to be of a duration of less than thirty calendar days, the General Manager may prescribe and enforce rules governing allocation and use of water.
 - 2. In implementing Section 4.1.03.C.1, the General Manager shall be guided by the following guidelines applicable to the allocation of supply during shortages:
 - a. No service shall be extended to new customers until the Board determines that the shortage no longer exists;
 - b. Service to critical community service facilities, including, without limitation, hospitals and emergency shelters, shall take precedence over service to residential, commercial, institutional and industrial customers.
 - c. Potable water service to residential, commercial, institutional, industrial and non-irrigation customers shall take precedence over service to irrigation customers in accordance with the Water Shortage Contingency Plan adopted by the Board;
 - d. Once residential customers are receiving a supply sufficient to meet their minimal health and safety requirements, potable water service to commercial, institutional, and industrial customers (for non-irrigation uses) shall take precedence over other uses of such water;
 - e. Service to customers within the District boundaries shall take precedence over service outside the District boundaries.

Dublin San Ramon Services District Code

3. The General Manager shall notify the Board as soon as practical if he or she determines that the quantity of water available at any time is, or is expected to be, less than the total demand, and such shortage is expected to last more than thirty calendar days. The Board may consider further restrictions and prohibitions on the use of water when water shortage is expected to last more than thirty days.
- D. No person, except one authorized by the District, shall turn on or turn off the water at any connection or open or close any gate valve or other device for regulating the flow measurement of water on the water mains or other District facilities.
- E. No customer or other user of the District's water system shall use, or permit the use of, water for service to or upon any land other than that described in, and permitted under, the application made by the customer or user for water service. In addition, the use of the water connection is limited to the units covered by the water service application. Continued use of water in violation of this section after notice given in the manner, if any, required by law to the customer may result in discontinuance of water service.
- F. Except as provided in Section 4.4.16, no customer within the District boundaries may enter into a contract to resell any water purchased from the District without the special permission of the Board, and, except as provided in Section 4.4.16, the price of any water to be sold shall be at no more than the rate for such service fixed by the Board. The District shall have the right but not the duty to audit the records of anyone reselling water purchased from the District. No customer outside of the District will be permitted to resell water purchased from the District under any condition. Continued sales of water after service of notice by registered mail to the customer may result in discontinuance of water service.
- G. The recipients of water delivered by the District shall put the water only to reasonable and beneficial use. No customer or other user of the District's water system shall knowingly waste or permit the waste of water including, but not limited to, waste through leakage of defective or inoperable plumbing, piping or other water-use equipment, gutter flooding, single pass cooling systems in new constructions, non-recirculating systems in a new conveyer car wash and commercial laundry systems, and non-recycling decorative water fountains. Using water suitable for potable domestic use for non-potable uses, including irrigation of cemeteries, golf courses, parks, highway landscaped areas, and industrial and irrigation uses, when suitable recycled water is available to an area, for which the District has recycled water purveyorship authority, is a waste of water. Continued waste of water after service of notice by registered mail to the customer may result in discontinuance of water service. (Ord. 69, 1969; Ord. 118, 1975; Ord. 238, 1991; Ord. 239, 1991; Ord. 273, 1997; Ord. 327, 2010)